



### Parts Return Policy

All new-unused parts returned to Craig Manufacturing will require prior approval and must be accompanied by an RGA (Returned Goods Authorization Number) as well as the original Craig invoice number and must be returned freight pre-paid. Parts returned without an RGA or shipped collect will not be accepted.

Returned items may be subject to 25% restocking fee.

All custom built, used, modified, non-current production parts or parts older than one year from invoice date will not be eligible for return.

**HARTLAND**  
96 McLean Avenue  
Hartland, NB  
E7P 2K5 Canada  
(506) 375 4493

**CAMBRIDGE**  
315 Thompson Drive  
Cambridge, ON  
N1T 2B3 Canada  
(519) 623 9500

**BLACKFALDS**  
88 27323 TWP Rd 394  
Lacombe County, AB  
T4M 0S1 Canada  
(403) 356 0048

**LAWRENCEBURG**  
408 Commerce Way  
Lawrenceburg, TN  
38456 USA  
(800) 867 1006

**D.F.W.**  
6701 Snowden Rd  
Fort Worth, TX  
76140 USA  
(800) 867 1006